



CITY OF SAN ANTONIO 

ANIMAL CARE SERVICES

Advisory Board Meeting

Presented by: Shannon Oster-Gabrielson, Assistant to the Director





Partner Focus Group

- October 19, 6:00 – 8:00 p.m.
- Virtual
- Partners were defined as a group, organization, or individual that provides official services impacting ACS pets
- Invitation went out to all official partners
- 27partners attended

Partner Feedback

- People are misinformed about ACS and its role/services
 - Communicating with ACS is difficult
 - Education about keeping pets safely on their property
 - High demand/need for accessible and affordable vet services for residents and rescue partners
 - Concern with increased disease in the community
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“

We have a people problem, not a dog problem ”



Next Steps

- Present Findings to City Council B Session and Advisory Board on January 18, 2023
- Create actionable plans, with cost estimates and timelines – January to March 2023
- Present to Advisory Board for Adoption March 2023
- Present to City Council for Adoption April 2023

